

DHAN STOCK & SHARE BROKERS PVT LTD



UCC / TRADING CLIENT CODE

BRANCH CODE / RM / AP

FILLING / GROUP CODE

ACCOUNT OPENING DATE

Dear Clients,



Thank you for choosing us as the preferred platform for your trading & investment needs.

We look forward to you becoming one of our valued Client and give us the pleasure of serving you. Dhan Stock & Share Brokers Pvt Ltd offers you diverse opportunities to trade in various segments of various exchanges (as the case may be).

To start with, we request you to complete the relevant forms and submit the required documents. We have designed the form for ease of completion with simple instructions at relevant places to guide you along.

Should you face any difficulty in understanding the requirements, please do not hesitate to contact our executive, who will be ever willing to assist / guide you.

It shall be our endeavor as always, to provide you truly personalized & satisfying services.

DHAN STOCK & SHARE BROKERS PVT LTD

Registered & Correspondence Office

Poddar Court Building, 18, Rabindra Sarani, Gate No. 3, 4th Floor, Kolkata 700001.

Tel.: +91 33 3985 0030 - 35 / 0037 - 38. Fax: +91 33 2225 1440. E-mail: info@dhanstock.com

Mumbai Office

Shop No. 2, Sompuri Market, Station Road, Santacruz (W), Mumbai 400054.

Tel.: +91 22 2605 3042 / 2528.



PLEASE READ "DSSBPL" AS "DHAN STOCK & SHARE BROKERS PVT LTD" WHERE EVER IT APPEARS.

Compliance Officer Name, Tel. No. & Email ID: Mr. Sanjeev Kothari. 98310 44737. sanjeevkothariin@gmail.com CEO Name, Tel. No. & Email ID: Mr. Kamal Pugalia. 98310 04173. kpugalia@gmail.com

	West and the	SEBI REGISTRATION	N NUMBERS & DA	TE	
BSE - CM	INB 011242733	26-10-2005	NSE - CM	INB 231242737	17-08-2007
BSE - F&O	INF 010997137	20-04-2005	NSE - F&O	INF 231242737	17-08-2007

INVESTOR GRIEVANCE

For any grievance/dispute, please contact DSSBPL at the above address or email us at our investor grievance Email ID: dhanstock1997@gmail.com and call us at +91 33 3985 0030.

In case not satisfied with the response, please contact the concerned exchange(s)

BSE isc.kolkata@bseindia.com

033-2213 3184

NSE

ignse@nse.co.in

022-2659 8190

INDEX

MANDATORY DOCUMENTS AS PRESCRIBED BY SEBI & EXCHANGES

s.NO.	NAME OF THE DOCUMENT	BRIEF SIGNIFICANCE OF THE DOCUMENT	PG. NO.
1	INSTRUCTION / CHECKLIST	Document captures the instruction/checklist for filling KYC Form	3 - 4
2	ACCOUNT OPENING FORM	KYC form - Document captures the basic information about the constituent	5 - 7
		Document captures the additional information about the constituent relevant to trading account	8 - 11
3	RIGHTS & OBLIGATIONS	Document stating the Rights & Obligations of stock broker/trading member, sub-broker and client for trading on exchanges (including additional rights & obligations in case of internet/wireless technology based trading).	12 - 15
4	RISK DISCLOSURE DOCUMENT (RDD)	Document detailing risks associated with dealing in the securities market.	16 - 18
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FORMATS

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DISCLOSURE INFORMATION OF PROPRIETARY TRADING

To increase transparency in the dealings between us as a Trading Member and you as a Client we do hereby disclose that apart from Client Based Trading, we also do Proprietary Based Trading (self account) in ALL SEGMENTS of ALL EXCHANGES in which we are members. You are requested to please take a note of the same.

INTER-SETTLEMENT OF SECURITIES

Clients are advised not to sell shares unless lying in their Demat Account. However, Inter-Settlement of Securities will be provided to the client on request. DSSBPL will debit appropriate charges from the client account for this service. DSSBPL will be not responsible/liable for any profit/loss incurred/sustained by the Client for mistake/failure of whom so ever for Inter-Settlement of Securities.

I/We hereby request you to provide us facility for INTER-SETTLEMENT OF SECURITIES after having read and agreed to the above.

SIGNATURE OF THE CLIENT

INSTRUCTIONS / CHECK LIST FOR FILLING KYC FORM

A. IMPORTANT POINTS:

- Self attested copy of PAN card is mandatory for all clients, including Promoters/Partners/Karta/Trustees and whole time directors and persons authorized to deal in securities on behalf of company/firm/others.
- Copies of all the documents submitted by the applicant should be self-attested and accompanied by originals for verification. In case the original of any document is not produced for verification, then the copies should be properly attested by entities authorized for attesting the documents, as per the below mentioned list.
- If any proof of identity or address is in a foreign language, then translation into English is required.
- Name & address of the applicant mentioned on the KYC form, should match with the documentary proof submitted.
- If correspondence & permanent address are different, then proofs for both have to be submitted.
- Sole proprietor must make the application in his individual name & capacity.
- For non-residents and foreign nationals, (allowed to trade subject to RBI and FEMA guidelines), copy of passport/PIO Card/OCI Card and overseas address proof is mandatory.
- For foreign entities, CIN is optional; and in the absence of DIN no. for the directors, their passport copy should be given.
- In case of Merchant Navy NRI's, Mariner's declaration or certified copy of CDC (Continuous Discharge Certificate) is to be submitted.
- For opening an account with Depository participant or Mutual Fund, for a minor, photocopy of the School Leaving Certificate / Mark sheet issued by Higher Secondary Board / Passport of Minor / Birth Certificate must be provided.
- 11. Politically Exposed Persons (PEP) are defined as individuals who are or have been entrusted with prominent public functions in a foreign country, e.g., Heads of States or of Governments, senior politicians, senior Government/judicial/ military officers, senior executives of state owned corporations, important political party officials, etc.

B. Proof of Identity (POI):

List of documents admissible as Proof of Identity;

- Unique Identification Number (UID) (Aadhaar)/ Passport/ Voter ID card/ Driving license.
- 2. PAN card with photograph.
- 3. Identity card/ document with applicant's Photo, issued by any of the following: Central / State Government and its Departments, Statutory / Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities, Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council etc., to their Members; and Credit cards/Debit cards issued by Banks.

C. Proof of Address (POA):

List of documents admissible as Proof of Address:

(*Documents having an expiry date should be valid on the date of

submission.)

- Passport/ Voters Identity Card/ Ration Card/ Registered Lease or Sale Agreement of Residence/ Driving License/ Flat Maintenance bill/ Insurance Copy.
- Utility bills like Telephone Bill (only land line), Electricity bill or Gas bill - Not more than 3 months old.
- 3. Bank Account Statement/Passbook Not more than 3 months old.
- Self-declaration by High Court and Supreme Court judges, giving the new address in respect of their own accounts.
- Proof of address issued by any of the following: Bank Managers of Scheduled Commercial Banks / Scheduled Co-Operative Bank / Multinational Foreign Banks / Gazetted Officer/Notary public / Elected representatives to the Legislative Assembly / Parliament / Documents issued by any Govt. or Statutory Authority.
- Identity card / document with address, issued by any of the following: Central / State Government and its Departments, Statutory / Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities and Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council etc., to their Members.
- For FII/sub account, Power of Attorney given by FII/sub-account to the Custodians (which are duly notarized and/or apostiled or consularised) that gives the registered address should be taken.
- 8. The proof of address in the name of the spouse may be accepted.
- D. Exemptions/clarifications to PAN

 (*Sufficient documentary evidence in support of such claims to be collected.)
- In case of transactions undertaken on behalf of Central Government and/or State Government and by officials appointed by Courts e.g. Official liquidator, Court receiver etc.
- Investors residing in the state of Sikkim.
- UN entities/multilateral agencies exempt from paying taxes/filing tax returns in India.
- 4. SIP of Mutual Funds upto Rs 50, 000/- p.a.
- 5. In case of institutional clients, namely, FIIs, MFs, VCFs, FVCIs, Scheduled Commercial Banks, Multilateral and Bilateral Development Financial Institutions, State Industrial Development Corporations, Insurance Companies registered with IRDA and Public Financial Institution as defined under section 4A of the Companies Act, 1956, Custodians shall verify the PAN card details with the original PAN card and provide duly certified copies of such verified PAN details to the intermediary.

E. List of people authorized to attest the documents:

- Notary Public, Gazetted Officer, Manager of a Scheduled Commercial/ Co-operative Bank or Multinational Foreign Banks (Name, Designation & Seal should be affixed on the copy).
- In case of NRIs, authorized officials of overseas branches of Scheduled Commercial Banks registered in India, Notary Public, Court Magistrate, Judge, Indian Embassy /Consulate General in the country where the client resides are permitted to attest the documents.

F. In case of Non-Individuals, additional documents to be obtained from non-individuals, over & above the POI & POA, as mentioned below:

FOR CORPORATES

- Copy of the balance sheets for the last 2 financial years (to be submitted every year).
- Copy of latest share holding pattern including list of all those holding control, either directly or indirectly, in the company in terms of SEBI takeover Regulations, duly certified by the company secretary/Whole time director/MD (to be submitted every year).
- Photograph, POI, POA, PAN and DIN numbers of whole time directors/two directors in charge of day to day operations.
- Photograph, POI, POA, PAN of individual promoters holding control - either directly or indirectly.
- Copies of the Memorandum and Articles of Association and certificate of incorporation.
- Copy of the Board Resolution for investment in securities market.
- Authorised signatories list with specimen signatures.

FOR PARTNERSHIP FIRM

- Copy of the balance sheets for the last 2 financial years (to be submitted every year).
- Certificate of registration (for registered partnership firms only).
- Copy of partnership deed.
- Authorised signatories list with specimen signatures.
- Photograph, POI, POA, PAN of Partners.

FOR TRUST

- Copy of the balance sheets for the last 2 financial years (to be submitted every year).
- Certificate of registration (for registered trust only).
- Copy of Trust deed.

- List of trustees certified by managing trustees/CA.
- Photograph, POI, POA, PAN of Trustees.

FOR HUF

- PAN of HUF.
- Deed of declaration of HUF/ List of coparceners.
- Bank pass-book/bank statement in the name of HUF.
- Photograph, POI, POA, PAN of Karta.

FOR UNINCORPORATED ASSOCIATION OR A BODY OF INDIVIDUALS

- Proof of Existence/Constitution document.
- Resolution of the managing body & Power of Attorney granted to transact business on its behalf.
- Authorized signatories list with specimen signatures.

FOR BANKS/INSTITUTIONAL INVESTORS

- Copy of the constitution/registration or annual report/balance sheet for the last 2 financial years.
- Authorized signatories list with specimen signatures.

FOR FOREIGN INSTITUTIONAL INVESTORS (FII)

- Copy of SEBI registration certificate.
- Authorized signatories list with specimen signatures.

FOR ARMY/ GOVERNMENT BODIES

- Self-certification on letterhead.
- Authorized signatories list with specimen signatures.

FOR REGISTERED SOCIETY

- Copy of Registration Certificate under Societies Registration Act.
- List of Managing Committee members.
- Committee resolution for persons authorised to act as authorised signatories with specimen signatures.
- True copy of Society Rules and Bye Laws certified by the Chairman/Secretary.

ADDITIONAL DOCUMENTS IN CASE IF TRADING IN DERIVATIVES SEGMENTS

- Illustrative list:
- . Copy of ITR Acknowledgement
- Copy of Annual Accounts
- In case of salary income Salary Slip, Copy of Form 16
- Net worth certificate
- . Copy of demat account holding statement.
- Bank Account statement for last 6 months
- Any other relevant documents substantiating ownership of assets.
- Self declaration with relevant supporting documents.
 - *In respect of other clients, documents as per risk management policy of the stock broker need to be provided by the client from time to time.
- Copy of cancelled cheque leaf/ pass book/bank statement specifying name of the constituent, MICR Code or/and IFSC Code of the bank should be submitted.
- 3. Demat master or recent holding statement issued by DP bearing

name of the client.

- 4. For individuals:
 - a. Stock broker has an option of doing 'in-person' verification through web camera at the branch office of the stock broker/sub-broker's office.
 - b. In case of non-resident clients, employees at the stock broker's local office, overseas can do in-person' verification. Further, considering the infeasibility of carrying out 'Inperson' verification of the non-resident clients by the stock broker's staff, attestation of KYC documents by Notary Public, Court, Magistrate, Judge, Local Banker, Indian Embassy / Consulate General in the country where the client resides may be permitted.
- 5. For non-individuals:
 - a. Form need to be initialized by all the authorized signatories.
 - Copy of Board Resolution or declaration (on the letterhead naming the persons authorized to deal in securities on behalf of company/firm/others and their specimen signatures.

	fill this form in ENGLISH	and in BLOCK	LETTERS.	7.777.A.222.
A. IDENTITY DETAILS	I III diis form in English	and in second		PHOTOGRAPH Please affix
ame of the Applicant				your recent passport size
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pecify the proof of Identity submitted		-		
3. ADDRESS DETAILS				
ddress for Correspondence				
ity/Town/Village	PIN	State	Co	untry
hone (Office)	Phone (Resi.)		Mobile	
ax	Email			
		THE REST SECTION	dent Applicant)	as bluepels
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SIGNATURE OF THE APPLICANT/CLIENT

KNOW YOU	R CLIENT (KYC) APPLICAT	TION FORM - FOR	NON INDIVIDUALS	1000-300
	Please fill this form in ENGI	LISH and in BLOCK I	ETTERS.	PHOTOGRAPH Please affix
A. IDENTITY DETAILS				your recent
lame of the Applicant				passport size photograph
oate of Incorporation	Place of	Incorporation		and sign across it
ate of commencement of busin	ess			
PAN	Registration No. (e.g. CIN)		
Status Private Ltd Co. (please NGO's FI cick Government Body		Sody Corporate CAOP Bank CAOP Defence	Partnership Trust Society BOI Establishment Othe	LLP
B. ADDRESS DETAILS Address for Correspondence				
City/Town/Village	PIN	State	Country	
Phone (Office)	Phone (Resi.)		Mobile	
Fax	Email			
Specify the proof of address sul	mitted for correspondence	e address		
City/Town/Village	PIN	State	Country	
Specify the proof of address su	bmitted for registered add	ress	Service Berger	1
C. OTHER DETAILS Gross Annual Income Details (p		=110,-1	25 Lacs - 1 Crore	☐ >1 Crore
Not-worth as on date			hould not be older than	
Please tick, if applicable, for an Politically Exposed Person	y of your authorized signato	ories/Promoters/Pa Politically Exposed	rtners/Karta/Trustees/W Person (PEP)	hole Time Direct
Any Other Information				11 2/11/17
DECLARATION				
I/We hereby declare that the and I/we undertake to inform to be false or untrue or misle				
NAME & SIGNATURE OF THE AUT	HORISED SIGNATORY	6	D 1	D M M Y Y

PARTICULARS	1st Signatory	2nd Signatory	3rd Signatory	4th Signatory	5th Signatory	6th Signatory
Full Name	o le l	w m				
Designation	A STATE	Su C				
Residence Address with PIN Code						
T at a						
Contact Nos.	El na					
PAN						
DIN / NID						
Equity % / PSR Ownership Stake) i	niorie				S(E)
Proof of Identity						
Proof of Address						
Photograph	Please affix your recent passport size photograph and sign across it	Please affix your recent passport size photograph and sign across it	Please affix your recent passport size photograph and sign across it	Please affix your recent passport size photograph and sign across it	Please affix your recent passport size photograph and sign across it	Please affix your recent passport size photograph and sign across it
Signature						

	First Account (Default)	Second Account	Third Account
Bank Name			
Branch Name			
Branch Address			1. 學情
Bank Account No.	J-78		1 2 2 3 3
Account Type - Saving/ Current / Others - In case of NRI/NRE/NRO	734		
MICR Number			
IFSC Code	ter I 7		
B. DEPOSITORY ACCOUNT	T(S) DETAILS		
DP Name	142 1 1 1 1 1		
Depository Name NSDL / CDSL			
DP ID			
Beneficiary ID (BO ID)	199		
Beneficiary Name 1			
Beneficiary Name 2			- 50
Beneficiary Name 3			
C. TRADING PREFERENCE	S		
	segment where you wish to trac	de. The segment not chosen sh	ould be struck off by the client
	0		
NSE-CIM SIGNATURE OF TH	E CLIENT BSE-CM SIGNA	TURE OF THE CLIENT .NS	E-IBT SIGNATURE OF THE CLIE

[#] If, in future, the client wants to trade on any new segment/new exchange, separate authorization/letter should be taken from the client by the stock broker.

D. PAST ACTIONS	O - PARK - PARK	Continued At SHAPPY WAY ARREST BL
Details of any action/proceedings initiated/pend applicant/constituent or its Partners/promoters	ding/taken by SEBI/Stock s/whole time directors/a	exchange/any other authority against the uthorized persons in charge of dealing in
securities during the last 3 years:		an about oil dies subdances
	ATO SIX SDOVEDS	in the All
E. DEALINGS THROUGH SUB-BROKERS AND OTI		
If client is dealing through the sub-broker, provi		Supernoid and to and explain
Sub-broker's Name	SEBI Registrati	ion number
Registered office address	20	Section 2010 100 and 11
Phone Fax		Signature of Sub-Broker (optional)
Website		
Email ID		
Whether dealing with any other stock broker/s (if case dealing with multiple stock brokers/sub-	ub-broker brokers, provide details of	fall)
Name of stock broker	Name of Sub-	Broker, if any
Client Code	Exchange	
Details of disputes/dues pending from/to such st	tock broker/sub- broker	
F. ADDITIONAL DETAILS		A Service Co.
Whether you wish to receive Physical Contract N	Note or Electronic Contrac	t Note (ECN) (please specify) :
Specify your Email id, if applicable:		
Whether you wish to avail of the facility of inter	net trading/wireless tech	nology (please specify) :
Number of years of Investment/Trading Experie		oognoom or alaminimowy and being
Any other information		Land the control of t
G. INTRODUCER DETAILS (optional)	g Mary Bay and the file	- American David American School (1997)
Name of the Introducer (Surname - Name - Mid	dle Name)	The state of the s
Status of the Introducer Sub-broker	Remisier Others, please specified	Authorized Person
Address of the Introducer	Uners, please speci	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -
Address of the introducer		
Phone No. of the Introducer	Signature of t	the Introducer

Mobile No. of the Introducer

H. NOMINATION DETAILS (for indiv	viduals only)				
☐ I/We wish to nominate	☐ I/We do not wish	to nominate	PHOTOGRAPH	PHOTOGRAP	
Name of the Nominee	The State of the S		Please affix your recent	Please affix your recent	
Relationship with the Nominee	elationship with the Nominee				
PAN of Nominee	Date of Birth of	Nominee	and sign across it	and sign across it	
Address of the Nominee	Acres and the Co				
Phone No. of the Nominee					
If Nominee is a minor, details of gu	ardian				
Name of Guardian					
Address of Guardian					
Phone No. of Guardian		Signature of Guardian			
Mobile No. of Guardian					
WITNESSES (Only applicable in case	the account holder has i	made nomination)			
Name		Name			
Signature		Signature			
Address		Address		Autyria i	
	DECLARA	ATION			
I/We hereby declare that the de belief and I/we undertake to info is found to be false or untrue or n it.	rm you of any changes th	nerein, immediately. In	n case any of the above	e information	
I/We confirm having read/been e of the stock broker and the tariff s	explained and understoo sheet.	d the contents of the o	document on policy an	d procedures	
 I/We further confirm having read 'Risk Disclosure Document'. I/We I/We have also been informed the broker's designated website, if an 	do hereby agree to be b hat the standard set of o	ound by such provisio	ns as outlined in these	documents.	
D D M M Y Y Y Y					
PLACE S	IGNATURE OF CLIEN	NT / (AII) AUTHO	RIZED SIGNATORY	(ies)	

	FOR OFFIC	CE USE ONLY	
_	opies of documents received ied Document copies received		D D M M Y Y Y Y
UCC Code allotted to the Clie	nt Indianas de la	A/c. Code uploaded by :	THE PARTY OF THE P
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Signature of the Employee		ngmatt room colors	and tally of a Commercial
documents. We have also me We have given/sent him a	nade the client aware of 'Rig copy of all the KYC docu d all the non-mandatory do in the 'Rights and Obligation	olicy and Procedures', tariff she hts and Obligations' document ments. We undertake that an ocuments would be duly intim as' and RDD would be made av	y change in the 'Policy and nated to the clients. We also
SIGNATURE OF THE AUTHOR	RISED SIGNATORY	SEAL / S	TAMP OF THE STOCK BROKER

RIGHTS AND OBLIGATIONS OF STOCK BROKERS, SUB-BROKERS AND CLIENTS

(AS PRESCRIBED BY SEBI AND STOCK EXCHANGES)

- The client shall invest/trade in those securities / contracts / other
 instruments admitted to dealings on the Exchanges as defined in
 the Rules, Byelaws and Regulations of Exchanges/ Securities and
 Exchange Board of India (SEBI) and circulars/notices issued there
 under from time to time.
- The stock broker, sub-broker and the client shall be bound by all
 the Rules, Byelaws and Regulations of the Exchange and
 circulars/notices issued there under and Rules and Regulations of
 SEBI and relevant notifications of Government authorities as may
 be in force from time to time.
- 3. The client shall satisfy itself of the capacity of the stock broker to deal in securities and/or deal in derivatives contracts and wishes to execute its orders through the stock broker and the client shall from time to time continue to satisfy itself of such capability of the stock broker before executing orders through the stock broker.
- The stock broker shall continuously satisfy itself about the genuineness and financial soundness of the client and investment objectives relevant to the services to be provided.
- The stock broker shall take steps to make the client aware of the
 precise nature of the Stock broker's liability for business to be
 conducted, including any limitations, the liability and the capacity
 in which the stock broker acts.
- The sub-broker shall provide necessary assistance and cooperate with the stock broker in all its dealings with the client(s).

CLIENT INFORMATION

- The client shall furnish all such details in full as are required by the stock broker in "Account Opening Form" with supporting details, made mandatory by stock exchanges/SEBI from time to time.
- The client shall familiarize himself with all the mandatory
 provisions in the Account Opening documents. Any additional
 clauses or documents specified by the stock broker shall be nonmandatory, as per terms & conditions accepted by the client.
- 9. The client shall immediately notify the stock broker in writing if there is any change in the information in the 'account opening form' as provided at the time of account opening and thereafter; including the information on winding up petition/insolvency petition or any litigation which may have material bearing on his capacity. The client shall provide/update the financial information to the stock broker on a periodic basis.
- 10. The stock broker and sub-broker shall maintain all the details of the client as mentioned in the account opening form or any other information pertaining to the client, confidentially and that they shall not disclose the same to any person/authority except as required under any law/regulatory requirements. Provided however that the stock broker may so disclose information about his client to any person or authority with the express permission

of the client.

MARGINS

- 11. The client shall pay applicable initial margins, withholding margins, special margins or such other margins as are considered necessary by the stock broker or the Exchange or as may be directed by SEBI from time to time as applicable to the segment(s) in which the client trades. The stock broker is permitted in its sole and absolute discretion to collect additional margins (even though not required by the Exchange, Clearing House/Clearing Corporation or SEBI) and the client shall be obliged to pay such margins within the stipulated time.
- 12. The client understands that payment of margins by the client does not necessarily imply complete satisfaction of all dues. In spite of consistently having paid margins, the client may, on the settlement of its trade, be obliged to pay (or entitled to receive) such further sums as the contract may dictate/require.

TRANSACTIONS AND SETTLEMENTS

- 13. The client shall give any order for buy or sell of a security / derivatives contract in writing or in such form or manner, as may be mutually agreed between the client and the stock broker. The stock broker shall ensure to place orders and execute the trades of the client, only in the Unique Client Code assigned to that client.
- 14. The stock broker shall inform the client and keep him apprised about trading/settlement cycles, delivery/payment schedules, any changes therein from time to time, and it shall be the responsibility in turn of the client to comply with such schedules/procedures of the relevant stock exchange where the trade is executed.
- 15. The stock broker shall ensure that the money/securities deposited by the client shall be kept in a separate account, distinct from his/its own account or account of any other client and shall not be used by the stock broker for himself/itself or for any other client or for any purpose other than the purposes mentioned in Rules, Regulations, circulars, notices, guidelines of SEBI and/or Rules, Regulations, Bye-laws, circulars and notices of Exchange.
- 16. Where the Exchange(s) cancels trade(s) suo moto all such trades including the trade/s done on behalf of the client shall ipso facto stand cancelled, stock broker shall be entitled to cancel the respective contract(s) with client(s).
- 17. The transactions executed on the Exchange are subject to Rules, Byelaws and Regulations and circulars/notices issued thereunder of the Exchanges where the trade is executed and all parties to such trade shall have submitted to the jurisdiction of such court as may be specified by the Byelaws and Regulations of the Exchanges where the trade is executed for the purpose of giving

effect to the provisions of the Rules, Byelaws and Regulations of the Exchanges and the circulars/notices issued thereunder.

BROKERAGE

18. The Client shall pay to the stock broker brokerage and statutory levies as are prevailing from time to time and as they apply to the Client's account, transactions and to the services that stock broker renders to the Client. The stock broker shall not charge brokerage more than the maximum brokerage permissible as per the rules, regulations and bye-laws of the relevant stock exchanges and/or rules and regulations of SEBI.

LIQUIDATION AND CLOSE OUT OF POSITION

- 19. Without prejudice to the stock broker's other rights (including the right to refer a matter to arbitration), the client understands that the stock broker shall be entitled to liquidate/close out all or any of the client's positions for nonpayment of margins or other amounts, outstanding debts, etc. and adjust the proceeds of such liquidation/close out, if any, against the client's liabilities/obligations. Any and all losses and financial charges on account of such liquidation/closing-out shall be charged to and borne by the client.
- 20. In the event of death or insolvency of the client or his/its otherwise becoming incapable of receiving and paying for or delivering or transferring securities which the client has ordered to be bought or sold, stock broker may close out the transaction of the client and claim losses, if any, against the estate of the client. The client or his nominees, successors, heirs and assignee shall be entitled to any surplus which may result there from. The client shall note that transfer of funds/securities in favor of a Nominee shall be valid discharge by the stock broker against the legal heir.
- 21. The stock broker shall bring to the notice of the relevant Exchange the information about default in payment / delivery and related aspects by a client. In case where defaulting client is a corporate entity / partnership / proprietary firm or any other artificial legal entity, then the name(s) of Director(s) / Promoter(s) / Partner(s) / Proprietor as the case may be, shall also be communicated by the stock broker to the relevant Exchange(s).

DISPUTE RESOLUTION

- The stock broker shall provide the client with the relevant contact details of the concerned Exchanges and SEBI.
- 23. The stock broker shall co-operate in redressing grievances of the client in respect of all transactions routed through it and in removing objections for bad delivery of shares, rectification of bad delivery, etc.
- 24. The client and the stock broker shall refer any claims and/or disputes with respect to deposits, margin money, etc., to arbitration as per the Rules, Byelaws and Regulations of the Exchanges where the trade is executed and circulars/notices issued thereunder as may be in force from time to time.

- 25. The stock broker shall ensure faster settlement of any arbitration proceedings arising out of the transactions entered into between him vis-à-vis the client and he shall be liable to implement the arbitration awards made in such proceedings.
- 26. The client/stock-broker understands that the instructions issued by an authorized representative for dispute resolution, if any, of the client/stock-broker shall be binding on the client/stock-broker in accordance with the letter authorizing the said representative to deal on behalf of the said client/stock-broker.

TERMINATION OF RELATIONSHIP

- 27. This relationship between the stock broker and the client shall be terminated; if the stock broker for any reason ceases to be a member of the stock exchange including cessation of membership by reason of the stock broker's default, death, resignation or expulsion or if the certificate is cancelled by the Board.
- 28. The stock broker, sub-broker and the client shall be entitled to terminate the relationship between them without giving any reasons to the other party, after giving notice in writing of not less than one month to the other parties. Notwithstanding any such termination, all rights, liabilities and obligations of the parties arising out of or in respect of transactions entered into prior to the termination of this relationship shall continue to subsist and vest in/be binding on the respective parties or his/its respective heirs, executors, administrators, legal representatives or successors, as the case may be.
- 29. In the event of demise/insolvency of the sub-broker or the cancellation of his/its registration with the Board or/withdrawal of recognition of the sub-broker by the stock exchange and/or termination of the agreement with the sub broker by the stock broker, for any reason whatsoever, the client shall be informed of such termination and the client shall be deemed to be the direct client of the stock broker and all clauses in the 'Rights and Obligations' document(s) governing the stock broker, sub-broker and client shall continue to be in force as it is, unless the client intimates to the stock broker his/its intention to terminate their relationship by giving a notice in writing of not less than one month.

ADDITIONAL RIGHTS AND OBLIGATIONS

- 30. The stock broker shall ensure due protection to the client regarding client's rights to dividends, rights or bonus shares, etc. in respect of transactions routed through it and it shall not do anything which is likely to harm the interest of the client with whom and for whom they may have had transactions in securities.
- 31. The stock broker and client shall reconcile and settle their accounts from time to time as per the Rules, Regulations, Bye Laws, Circulars, Notices and Guidelines issued by SEBI and the relevant Exchanges where the trade is executed.

- 32. The stock broker shall issue a contract note to his constituents for trades executed in such format as may be prescribed by the Exchange from time to time containing records of all transactions including details of order number, trade number, trade time, trade price, trade quantity, details of the derivatives contract, client code, brokerage, all charges levied etc. and with all other relevant details as required therein to be filled in and issued in such manner and within such time as prescribed by the Exchange. The stock broker shall send contract notes to the investors within one working day of the execution of the trades in hard copy and/or in electronic form using digital signature.
- 33. The stock broker shall make pay out of funds or delivery of securities, as the case may be, to the Client within one working day of receipt of the payout from the relevant Exchange where the trade is executed unless otherwise specified by the client and subject to such terms and conditions as may be prescribed by the relevant Exchange from time to time where the trade is executed.
- 34. The stock broker shall send a complete 'Statement of Accounts' for both funds and securities in respect of each of its clients in such periodicity and format within such time, as may be prescribed by the relevant Exchange, from time to time, where the trade is executed. The Statement shall also state that the client shall report errors, if any, in the Statement within such time as may be prescribed by the relevant Exchange from time to time where the trade was executed, from the receipt thereof to the Stock broker.
- 35. The stock broker shall send daily margin statements to the clients. Daily Margin statement should include, interalia, details of collateral deposited, collateral utilized and collateral status (available balance/due from client) with break up in terms of cash, Fixed Deposit Receipts (FDRs), Bank Guarantee and securities.
- 36. The Client shall ensure that it has the required legal capacity to, and is authorized to, enter into the relationship with stock broker and is capable of performing his obligations and undertakings hereunder. All actions required to be taken to ensure compliance of all the transactions, which the Client may enter into shall be completed by the Client prior to such transaction being entered into.

ELECTRONIC CONTRACT NOTES (ECN)

- 37. In case, client opts to receive the contract note in electronic form, he shall provide an appropriate e-mail id to the stock broker. The client shall communicate to the stock broker any change in the email-id through a physical letter. If the client has opted for internet trading, the request for change of email id may be made through the secured access by way of client specific user id and password.
- The stock broker shall ensure that all ECNs sent through the email shall be digitally signed, encrypted, non-tamper able and in compliance with the provisions of the IT Act, 2000. In case, ECN

- is sent through e-mail as an attachment, the attached file shall also be secured with the digital signature, encrypted and nontamperable.
- 39. The client shall note that non-receipt of bounced mail notification by the stock broker shall amount to delivery of the contract note at the e-mail ID of the client.
- 40. The stock broker shall retain ECN and acknowledgement of the email in a soft and non-tamperable form in the manner prescribed by the exchange in compliance with the provisions of the IT Act, 2000 and as per the extant rules / regulations / circulars / guidelines issued by SEBI/Stock Exchanges from time to time. The proof of delivery i.e., log report generated by the system at the time of sending the contract notes shall be maintained by the stock broker for the specified period under the extant regulations of SEBI/stock exchanges. The log report shall provide the details of the contract notes that are not delivered to the client/e-mails rejected or bounced back. The stock broker shall take all possible steps to ensure receipt of notification of bounced mails by him at all times within the stipulated time period under the extant regulations of SEBI/stock exchanges.
- 41. The stock broker shall continue to send contract notes in the physical mode to such clients who do not opt to receive the contract notes in the electronic form. Wherever the ECNs have not been delivered to the client or has been rejected (bouncing of mails) by the e-mail ID of the client, the stock broker shall send a physical contract note to the client within the stipulated time under the extant regulations of SEBI/stock exchanges and maintain the proof of delivery of such physical contract notes.
- 42. In addition to the e-mail communication of the ECNs to the client, the stock broker shall simultaneously publish the ECN on his designated web-site, if any, in a secured way and enable relevant access to the clients and for this purpose, shall allot a unique user name and password to the client, with an option to the client to save the contract note electronically and/or take a print out of the same.

LAW AND JURISDICTION

- 43. In addition to the specific rights set out in this document, the stock broker, sub-broker and the client shall be entitled to exercise any other rights which the stock broker or the client may have under the Rules, Bye-laws and Regulations of the Exchanges in which the client chooses to trade and circulars/notices issued thereunder or Rules and Regulations of SEBI.
- 44. The provisions of this document shall always be subject to Government notifications, any rules, regulations, guidelines and circulars/notices issued by SEBI and Rules, Regulations and Bye laws of the relevant stock exchanges, where the trade is executed, that may be in force from time to time.
- 45. The stock broker and the client shall abide by any award passed

- by the Arbitrator(s) under the Arbitration and Conciliation Act, 1996. However, there is also a provision of appeal within the stock exchanges, if either party is not satisfied with the arbitration award.
- 46. Words and expressions which are used in this document but which are not defined herein shall, unless the context otherwise requires, have the same meaning as assigned thereto in the Rules, Byelaws and Regulations and circulars/notices issued thereunder of the Exchanges / SEBI.
- 47. All additional voluntary clauses / document added by the stock broker should not be in contravention with rules / regulations /
- notices / circulars of Exchanges / SEBI. Any changes in such voluntary clauses / document(s) need to be preceded by a notice of 15 days. Any changes in the rights and obligations which are specified by Exchanges/SEBI shall also be brought to the notice of the clients.
- 48. If the rights and obligations of the parties hereto are altered by virtue of change in Rules and regulations of SEBI or Bye-laws, Rules and Regulations of the relevant stock Exchanges where the trade is executed, such changes shall be deemed to have been incorporated herein in modification of the rights and obligations of the parties mentioned in this document.

INTERNET & WIRELESS TECHNOLOGY BASED TRADING FACILITY PROVIDED BY STOCK BROKERS TO CLIENT

(ALL THE CLAUSES MENTIONED IN THE 'RIGHTS AND OBLIGATIONS' DOCUMENT(S) SHALL BE APPLICABLE.

ADDITIONALLY, THE CLAUSES MENTIONED HEREIN SHALL ALSO BE APPLICABLE.)

- Stock broker is eligible for providing Internet based trading (IBT)
 and securities trading through the use of wireless technology
 that shall include the use of devices such as mobile phone, laptop
 with data card, etc. which use Internet Protocol (IP). The stock
 broker shall comply with all requirements applicable to internet
 based trading/securities trading using wireless technology as
 may be specified by SEBI & the Exchanges from time to time.
- 2. The client is desirous of investing/trading in securities and for this purpose, the client is desirous of using either the internet based trading facility or the facility for securities trading through use of wireless technology. The Stock broker shall provide the Stock broker's IBT Service to the Client, and the Client shall avail of the Stock broker's IBT Service, on and subject to SEBI/Exchanges Provisions and the terms and conditions specified on the Stock broker's IBT Web Site provided that they are in line with the norms prescribed by Exchanges/SEBI.
- 3. The stock broker shall bring to the notice of client the features, risks, responsibilities, obligations and liabilities associated with securities trading through wireless technology/internet/smart order routing or any other technology should be brought to the notice of the client by the stock broker.
- The stock broker shall make the client aware that the Stock Broker's IBT system itself generates the initial password and its password policy as stipulated in line with norms prescribed by Exchanges/SEBI.
- 5. The Client shall be responsible for keeping the Username and Password confidential and secure and shall be solely responsible for all orders entered and transactions done by any person whosoever through the Stock broker's IBT System using the Client's Username and/or Password whether or not such person was authorized to do so. Also the client is aware that authentication technologies and strict security measures are required for the internet trading/securities trading through wireless technology through order routed system and undertakes

- to ensure that the password of the client and/or his authorized representative are not revealed to any third party including employees and dealers of the stock broker
- 6. The Client shall immediately notify the Stock broker in writing if he forgets his password, discovers security flaw in Stock Broker's IBT System, discovers/suspects discrepancies/ unauthorized access through his username / password / account with full details of such unauthorized use, the date, the manner and the transactions effected pursuant to such unauthorized use, etc.
- 7. The Client is fully aware of and understands the risks associated with availing of a service for routing orders over the internet/securities trading through wireless technology and Client shall be fully liable and responsible for any and all acts done in the Client's Username/password in any manner whatsoever.
- 8. The stock broker shall send the order/trade confirmation through email to the client at his request. The client is aware that the order/ trade confirmation is also provided on the web portal. In case client is trading using wireless technology, the stock broker shall send the order/trade confirmation on the device of the client.
- 9. The client is aware that trading over the internet involves many uncertain factors and complex hardware, software, systems, communication lines, peripherals, etc. are susceptible to interruptions and dislocations. The Stock broker and the Exchange do not make any representation or warranty that the Stock broker's IBT Service will be available to the Client at all times without any interruption.
- 10. The Client shall not have any claim against the Exchange or the Stock broker on account of any suspension, interruption, nonavailability or malfunctioning of the Stock broker's IBT System or Service or the Exchange's service or systems or non-execution of his orders due to any link/system failure at the Client/Stock brokers / Exchange end for any reason beyond the control of the stock broker/Exchanges.

RISK DISCLOSURE DOCUMENT FOR CAPITAL MARKET AND DERIVATIVES SEGMENTS

This document contains important information on trading in Equities/Derivatives Segments of the stock exchanges. All prospective constituents should read this document before trading in Equities/Derivatives Segments of the Exchanges.

Stock exchanges/SEBI does neither singly or jointly and expressly nor impliedly guarantee nor make any representation concerning the completeness, the adequacy or accuracy of this disclosure document nor have Stock exchanges /SEBI endorsed or passed any merits of participating in the trading segments. This brief statement does not disclose all the risks and other significant aspects of trading.

In the light of the risks involved, you should undertake transactions only if you understand the nature of the relationship into which you are entering and the extent of your exposure to risk.

You must know and appreciate that trading in Equity shares, derivatives contracts or other instruments traded on the Stock Exchange, which have varying element of risk, is generally not an appropriate avenue for someone of limited resources/limited investment and/or trading experience and low risk tolerance. You should therefore carefully consider whether such trading is suitable for you in the light of your financial condition. In case you trade on Stock exchanges and suffer adverse consequences or loss, you shall be solely responsible for the same and Stock exchanges/its Clearing Corporation and/or SEBI shall not be responsible, in any manner whatsoever, for the same and it will not be open for you to take a plea that no adequate disclosure regarding the risks involved was made or that you were not explained the full risk involved by the concerned stock broker. The constituent shall be solely responsible for the consequences and no contract can be rescinded on that account. You must acknowledge and accept that there can be no guarantee of profits or no exception from losses while executing orders for purchase and/or sale of a derivative contract being traded on Stock exchanges.

It must be clearly understood by you that your dealings on Stock exchanges through a stock broker shall be subject to your fulfilling certain formalities set out by the stock broker, which may inter alia include your filling the know your client form, reading the rights and obligations, do's and don'ts, etc., and are subject to the Rules, Byelaws and Regulations of relevant Stock exchanges, its Clearing Corporation, guidelines prescribed by SEBI and in force from time to time and Circulars as may be issued by Stock exchanges or its Clearing Corporation and in force from time to time.

Stock exchanges does not provide or purport to provide any advice and shall not be liable to any person who enters into any business relationship with any stock broker of Stock exchanges and/or any third party based on any information contained in this document. Any information contained in this document must not be construed as business advice. No consideration to trade should be made without thoroughly understanding and reviewing the risks involved in such

trading. If you are unsure, you must seek professional advice on the

In considering whether to trade or authorize someone to trade for you, you should be aware of or must get acquainted with the following:-

1. BASICRISKS:

1.1 Risk of Higher Volatility:

Volatility refers to the dynamic changes in price that a security/derivatives contract undergoes when trading activity continues on the Stock Exchanges. Generally, higher the volatility of a security/derivatives contract, greater is its price swings. There may be normally greater volatility in thinly traded securities / derivatives contracts than in active securities /derivatives contracts. As a result of volatility, your order may only be partially executed or not executed at all, or the price at which your order got executed may be substantially different from the last traded price or change substantially thereafter, resulting in notional or real losses.

1.2 Risk of Lower Liquidity:

Liquidity refers to the ability of market participants to buy and/or sell securities / derivatives contracts expeditiously at a competitive price and with minimal price difference. Generally, it is assumed that more the numbers of orders available in a market, greater is the liquidity. Liquidity is important because with greater liquidity, it is easier for investors to buy and/or sell securities / derivatives contracts swiftly and with minimal price difference, and as a result, investors are more likely to pay or receive a competitive price for securities / derivatives contracts purchased or sold. There may be a risk of lower liquidity in some securities / derivatives contracts as compared to active securities / derivatives contracts. As a result, your order may only be partially executed, or may be executed with relatively greater price difference or may not be executed at all.

1.2.1 Buying or selling securities / derivatives contracts as part of a day trading strategy may also result into losses, because in such a situation, securities / derivatives contracts may have to be sold / purchased at low / high prices, compared to the expected price levels, so as not to have any open position or obligation to deliver or receive a security / derivatives contract.

1.3 Risk of Wider Spreads

Spread refers to the difference in best buy price and best sell price. It represents the differential between the price of buying a security / derivatives contract and immediately selling it or vice versa. Lower liquidity and higher volatility may result in wider than normal spreads for less liquid or illiquid securities / derivatives contracts. This in turn will hamper better price formation.

1.4 Risk-reducing orders

The placing of orders (e.g., "stop loss" orders, or "limit" orders) which are intended to limit losses to certain amounts may not be effective many a time because rapid movement in market conditions may make it impossible to execute such orders.

- 1.4.1 A "market" order will be executed promptly, subject to availability of orders on opposite side, without regard to price and that, while the customer may receive a prompt execution of a "market" order, the execution may be at available prices of outstanding orders, which satisfy the order quantity, on price time priority. It may be understood that these prices may be significantly different from the last traded price or the best price in that security / derivatives contract.
- 1.4.2 A "limit" order will be executed only at the "limit" price specified for the order or a better price. However, while the customer receives price protection, there is a possibility that the order may not be executed at all.
- 1.4.3 A stop loss order is generally placed "away" from the current price of a stock / derivatives contract, and such order gets activated if and when the security / derivatives contract reaches, or trades through, the stop price. Sell stop orders are entered ordinarily below the current price, and buy stop orders are entered ordinarily above the current price. When the security / derivatives contract reaches the pre -determined price, or trades through such price, the stop loss order converts to a market/limit order and is executed at the limit or better. There is no assurance therefore that the limit order will be executable since a security / derivatives contract might penetrate the pre-determined price, in which case, the risk of such order not getting executed arises, just as with a regular limit order.

1.5 Risk of News Announcements

News announcements that may impact the price of stock / derivatives contract may occur during trading, and when combined with lower liquidity and higher volatility, may suddenly cause an unexpected positive or negative movement in the price of the security / contract.

1.6 Risk of Rumors

Rumors about companies / currencies at times float in the market through word of mouth, newspapers, websites or news agencies, etc. The investors should be wary of and should desist from acting on rumors.

1.7 System Risk:

High volume trading will frequently occur at the market opening and before market close. Such high volumes may also occur at any point in the day. These may cause delays in order execution or confirmation.

1.7.1 During periods of volatility, on account of market participants

- continuously modifying their order quantity or prices or placing fresh orders, there may be delays in order execution and its confirmations.
- 1.7.2 Under certain market conditions, it may be difficult or impossible to liquidate a position in the market at a reasonable price or at all, when there are no outstanding orders either on the buy side or the sell side, or if trading is halted in a security / derivatives contract due to any action on account of unusual trading activity or security / derivatives contract hitting circuit filters or for any other reason.

1.8 System/Network Congestion:

Trading on exchanges is in electronic mode, based on satellite/leased line based communications, combination of technologies and computer systems to place and route orders. Thus, there exists a possibility of communication failure or system problems or slow or delayed response from system or trading halt, or any such other problem/glitch whereby not being able to establish access to the trading system/network, which may be beyond control and may result in delay in processing or not processing buy or sell orders either in part or in full. You are cautioned to note that although these problems may be temporary in nature, but when you have outstanding open positions or unexecuted orders, these represent a risk because of your obligations to settle all executed transactions.

As far as Derivatives segments are concerned, please note and get yourself acquainted with the following additional features:-

2.1 Effect of "Leverage" or "Gearing"

In the derivatives market, the amount of margin is small relative to the value of the derivatives contract so the transactions are 'leveraged' or 'geared'. Derivatives trading, which is conducted with a relatively small amount of margin, provides the possibility of great profit or loss in comparison with the margin amount. But transactions in derivatives carry a high degree of risk.

You should therefore completely understand the following statements before actually trading in derivatives and also trade with caution while taking into account one's circumstances, financial resources, etc. If the prices move against you, you may lose a part of or whole margin amount in a relatively short period of time. Moreover, the loss may exceed the original margin amount.

A. Futures trading involve daily settlement of all positions. Every day the open positions are marked to market based on the closing level of the index / derivatives contract. If the contract has moved against you, you will be required to deposit the amount of loss (notional) resulting from such movement. This amount will have to be paid within a stipulated time frame,

- generally before commencement of trading on next day.
- B. If you fail to deposit the additional amount by the deadline or if an outstanding debt occurs in your account, the stock broker may liquidate a part of or the whole position or substitute securities. In this case, you will be liable for any losses incurred due to such close-outs.
- C. Under certain market conditions, an investor may find it difficult or impossible to execute transactions. For example, this situation can occur due to factors such as illiquidity i.e. when there are insufficient bids or offers or suspension of trading due to price limit or circuit breakers etc.
- D. In order to maintain market stability, the following steps may be adopted: changes in the margin rate, increases in the cash margin rate or others. These new measures may also be applied to the existing open interests. In such conditions, you will be required to put up additional margins or reduce your positions.
- You must ask your broker to provide the full details of derivatives contracts you plan to trade i.e. the contract specifications and the associated obligations.

2.2 Currency specific risks:

- The profit or loss in transactions in foreign currencydenominated contracts, whether they are traded in your own or another jurisdiction, will be affected by fluctuations in currency rates where there is a need to convert from the currency denomination of the contract to another currency.
- Under certain market conditions, you may find it difficult or impossible to liquidate a position. This can occur, for example when a currency is deregulated or fixed trading bands are widened.
- 3. Currency prices are highly volatile. Price movements for currencies are influenced by, among other things: changing supply-demand relationships; trade, fiscal, monetary, exchange control programs and policies of governments; foreign political and economic events and policies; changes in national and international interest rates and inflation; currency devaluation; and sentiment of the market place. None of these factors can be controlled by any individual advisor and no assurance can be given that an advisor's advice will result in profitable trades for a participating customer or that a customer will not incur losses from such events.

2.3 Risk of Option holders:

An option holder runs the risk of losing the entire amount paid
for the option in a relatively short period of time. This risk
reflects the nature of an option as a wasting asset which
becomes worthless when it expires. An option holder who
neither sells his option in the secondary market nor exercises it
prior to its expiration will necessarily lose his entire investment

- in the option. If the price of the underlying does not change in the anticipated direction before the option expires, to an extent sufficient to cover the cost of the option, the investor may lose all or a significant part of his investment in the option.
- The Exchanges may impose exercise restrictions and have absolute authority to restrict the exercise of options at certain times in specified circumstances.

2.4 Risks of Option Writers:

- If the price movement of the underlying is not in the anticipated direction, the option writer runs the risks of losing substantial amount.
- The risk of being an option writer may be reduced by the purchase of other options on the same underlying interest and thereby assuming a spread position or by acquiring other types of hedging positions in the options markets or other markets. However, even where the writer has assumed a spread or other hedging position, the risks may still be significant. A spread position is not necessarily less risky than a simple 'long' or 'short' position.
- 3. Transactions that involve buying and writing multiple options in combination, or buying or writing options in combination with buying or selling short the underlying interests, present additional risks to investors. Combination transactions, such as option spreads, are more complex than buying or writing a single option. And it should be further noted that, as in any area of investing, a complexity not well understood is, in itself, a risk factor. While this is not to suggest that combination strategies should not be considered, it is advisable, as is the case with all investments in options, to consult with someone who is experienced and knowledgeable with respect to the risks and potential rewards of combination transactions under various market circumstances.

3. TRADING THROUGH WIRELESS TECHNOLOGY/ SMART ORDER ROUTING OR ANY OTHER TECHNOLOGY

Any additional provisions defining the features, risks, responsibilities, obligations and liabilities associated with securities trading through wireless technology/ smart order routing or any other technology should be brought to the notice of the client by the stock broker.

4. GENERAL

- 4.1 The term 'constituent' shall mean and include a client, a customer or an investor, who deals with a stock broker for the purpose of acquiring and/or selling of securities / derivatives contracts through the mechanism provided by the Exchanges.
- 4.2 The term 'stock broker' shall mean and include a stock broker, a broker or a stock broker, who has been admitted as such by the Exchanges and who holds a registration certificate from SEBI.

GUIDANCE NOTE - DO'S AND DON'TS FOR TRADING ON THE EXCHANGE(S) FOR INVESTORS

BEFORE YOU BEGIN TO TRADE

- Ensure that you deal with and through only SEBI registered intermediaries. You may check their SEBI registration certificate number from the list available on the Stock Exchanges www.exchange.com and SEBI website www.sebi.gov.in.
- Ensure that you fill the KYC form completely and strike off the blank fields in the KYC form.
- Ensure that you have read all the mandatory documents viz. Rights and Obligations, Risk Disclosure Document, Policy and Procedure document of the stock broker.
- 4. Ensure to read, understand and then sign the voluntary clauses, if any, agreed between you and the stock broker. Note that the clauses as agreed between you and the stock broker cannot be changed without your consent.
- Get a clear idea about all brokerage, commissions, fees and other charges levied by the broker on you for trading and the relevant provisions/ guidelines specified by SEBI/Stock exchanges.
- Obtain a copy of all the documents executed by you from the stock broker free of charge.
- In case you wish to execute Power of Attorney (POA) in favour of the Stock broker, authorizing it to operate your bank and demat account, please refer to the guidelines issued by SEBI/Exchanges in this regard.

TRANSACTIONS AND SETTLEMENTS

- The stock broker may issue electronic contract notes (ECN) if specifically authorized by you in writing. You should provide your email id to the stock broker for the same. Don't opt for ECN if you are not familiar with computers.
- 9. Don't share your internet trading account's password with anyone.
- 10. Don't make any payment in cash to the stock broker.
- 11. Make the payments by account payee cheque in favour of the stock broker. Don't issue cheques in the name of subbroker. Ensure that you have a documentary proof of your payment/deposit of securities with the stock broker, stating date, scrip, quantity, towards which bank/ demat account such money or securities deposited and from which bank/ demat account.
- 12. Note that facility of Trade Verification is available on stock exchanges' websites, where details of trade as mentioned in the contract note may be verified. Where trade details on the website do

- not tally with the details mentioned in the contract note, immediately get in touch with the Investors Grievance Cell of the relevant Stock exchange.
- 13. In case you have given specific authorization for maintaining running account, payout of funds or delivery of securities (as the case may be), may not be made to you within one working day from the receipt of payout from the Exchange. Thus, the stock broker shall maintain running account for you subject to the following conditions:
- a) Such authorization from you shall be dated, signed by you only and contains the clause that you may revoke the same at any time.
- b) The actual settlement of funds and securities shall be done by the stock broker, at least once in a calendar quarter or month, depending on your preference. While settling the account, the stock broker shall send to you a 'statement of accounts' containing an extract from the client ledger for funds and an extract from the register of securities displaying all the receipts/deliveries of funds and securities. The statement shall also explain the retention of funds and securities and the details of the pledged shares, if any.
- c) On the date of settlement, the stock broker may retain the requisite securities/funds towards outstanding obligations and may also retain the funds expected to be required to meet derivatives margin obligations for next 5 trading days, calculated in the manner specified by the exchanges. In respect of cash market transactions, the stock broker may retain entire pay-in obligation of funds and securities due from clients as on date of settlement and for next day's business, he may retain funds/securities/margin to the extent of value of transactions executed on the day of such settlement in the cash market.
- d) You need to bring any dispute arising from the statement of account or settlement so made to the notice of the stock broker in writing preferably within 7 (seven) working days from the date of receipt of funds/securities or statement, as the case may be. In case of dispute, refer the matter in writing to the Investors Grievance Cell of the relevant Stock exchanges without delay.
- 14. In case you have not opted for maintaining running account and payout of funds/securities is not received on the next working day of the receipt of payout from the exchanges, please refer the matter to the stock broker. In case there is dispute, ensure that you lodge a complaint in writing immediately with the Investors Grievance Cell of the relevant Stock exchange.

15. Please register your mobile number and email id with the stock broker, to receive trade confirmation alerts/ details of the transactions through SMS or email, by the end of the trading day, from the stock exchanges.

IN CASE OF TERMINATION OF TRADING MEMBERSHIP

- 16. In case, a stock broker surrenders his membership, is expelled from membership or declared a defaulter; Stock exchanges gives a public notice inviting claims relating to only the "transactions executed on the trading system" of Stock exchange, from the investors. Ensure that you lodge a claim with the relevant Stock exchanges within the stipulated period and with the supporting documents.
- 17. Familiarize yourself with the protection accorded to the money and/or securities you may deposit with your stock broker, particularly in the event of a default or the stock broker's insolvency or bankruptcy and the extent to which you may recover such money and/or securities may be governed by the Bye-laws and Regulations

of the relevant Stock exchange where the trade was executed and the scheme of the Investors' Protection Fund in force from time to time.

DISPUTES/COMPLAINTS

- 18. Please note that the details of the arbitration proceedings, penal action against the brokers and investor complaints against the stock brokers are displayed on the website of the relevant Stock exchange.
- 19. In case your issue/problem/grievance is not being sorted out by concerned stock broker/sub-broker then you may take up the matter with the concerned Stock exchange. If you are not satisfied with the resolution of your complaint then you can escalate the matter to SEBI.
- 20. Note that all the stock broker/sub-brokers have been mandated by SEBI to designate an e-mail ID of the grievance redressal division/compliance officer exclusively for the purpose of registering complaints.

a) Refusal of orders for penny stocks:

"Penny Stocks" as generally understood are those scrips whose market price is less than Rs.10/-. As per DSSBPL's policy, "PENNY STOCK" can be referred to as the stocks which are appearing in the list of illiquid securities issued by the Exchanges every month and any other stocks which DSSBPL might consider to be illiquid. As per company policy, the trades done in such stocks will be monitored. The client may be questioned about such trading, by DSSBPL. If found improper, then DSSBPL may refuse to allow the client from trading in such stocks.

The details of such stocks will be posted on the website of DSSBPL. DSSBPL at its discretion can accept, refuse or partially accept any buy or sell order for execution from the client in respect of such scrips. DSSBPL may allow restrictive acceptance of orders in such scrips and may demand appropriate declarations and additional margin from the client before accepting order of such stocks. DSSBPL may cancel orders in such scrips received by the clients before execution or partial execution or place any other kind of restrictions on the trade on such scrips without assigning any reasons thereof to the client.

DSSBPL shall not be responsible for any consequential opportunity loss or financial loss that a client may incur from delay or non execution of orders in penny stock.

b) Setting up client's exposure limit:

In Cash segment, DSSBPL do not compulsorily collect upfront margin from clients. DSSBPL gives a exposure limit as a multiple of the clear ledger balance in the account. Such multiples are reviewed and redefined by DSSBPL from time to time. Generally the client is allowed to trade up to certain limit, at DSSBPL's discretion, without any upfront margin, depending on various factors like financial credibility of the client, past trade record, reference etc.

In F & O segment exposure is given on the value of initial margin after applying appropriate hair cut. The exposure limit may be changed based on the volatility in the market and quality of collaterals.

DSSBPL may set different exposure limits varying for different clients depending on the credit worthiness, integrity and past conduct of the client.

c) Applicable brokerage rate:

DSSBPL follows the policy of charging brokerage not more than the maximum permissible brokerage as per the rules and regulation of the Exchange / SEBI. Brokerage shall be applied as per the rates agreed upon with the client in the KYC at the time of registration. The brokerage slab of a client shall be reviewed at intervals after assessment of the amount and quality of volume generated by the client as per his commitment. The rates may be increased with prospective effect at 15 days notice sent to the Email address or postal address of the client registered with DSSBPL. The brokerage amount debited to the client does not include any exchange related charges, statutory levies and any other charges. Any other applicable taxes imposed by statutory authority including securities transaction taxes, duties, service tax, etc will be paid by the client separately as may be levied on the transactions from time to time. Total Brokerage including other charges and excluding statutory levies shall not exceed 2.5% of the prescribed limit.

DSSBPL reserves the right to revise the Brokerage structure.

d) Imposition of delay payment charge:

Clients will be liable to pay late pay in / delayed payment charges not exceeding 2% per month for not making payment of their payin obligation on time as per the exchange requirement or net ledger debit balance as applicable. DSSBPL may impose fines / penalties for any orders / trades / deals / actions of the client which are contrary to this agreement / rules / regulations / bye laws of the exchange or any other law for the time being in force, at such rates and in such form as it may deem fit. Further where DSSBPL has to pay fine or bear any punishment from any authority in connection with / as a consequence of / in relation to any of the orders / trades / deals / actions of the client, the same shall be borne by the client.

e) Right to sell client's securities or close client's position, without giving notice to the client on account of non payment of dues:

If the client fails to pay his pay-in settlement obligation of funds on or before the Exchange Pay in day, the officer / employee / dealer / branch executive of the Company will give a call to the related client, who in turn will follow up with the client. If the fund is not received within 2 trading days from the Pay in day, the shares of the client bought by him will be sold out in the Exchange, at DSSBPL's discretion without giving any notice to the client to the extent of settlement / margin obligation. If there is a loss in such sale transaction then the loss, including the costs, if any, will be

borne by the client.

f) Shortages in obligations arising out of internal netting of trades:

In case of shortages in obligations arising out of internal netting of trades, short shares are bought in the market on T+3 day and the purchase consideration (including all statutory taxes & levies) along with a penalty is debited to the short delivering seller client. In case the shares are not available for purchase for any reason then the shortage will be closed out as per the prevailing rules of the respective exchanges. The same is transferred to the client who had not received the shares in pay out.

g) Conditions under which a client may not be allowed to take further position:

Under the following conditions a client may not be allowed to take further position,

- Client unable to meet his pay-in obligation as per exchange requirement irrespective of the value of collaterals available.
- 2. Long pending debit balance in the client's account.
- 3. Dishonor of Cheque.
- 4. Client dealing in "illiquid" stock as declared by DSSBPL.
- 5. Transactions which may appear to be suspicious in nature
- Where based on the happening of an event, DSSBPL has a risk perception that further trading in the contracts / securities may not be in the interest of the clients and /or the market.

However, the Company will also consider the clients financial position, past track record of trade, references etc. before not allowing him to take further position in the market.

h) Temporary suspending or closing a client's account at client's request:

DSSBPL may carry out periodic review of the client accounts and may suspend the accounts from trading (i.e. prohibiting any market transactions, only allowing client shares / ledger balance settlement to take place) under any of the following circumstances:

- 1. Where the Client is inactive for the last 12 months.
- Where the Client has not cleared his dues after repeated reminders.
- 3. Where Physical statements or contract notes, etc are

received back undelivered and the client is not responding to update the correct address.

- 4. Where the client is reported or known to have expired.
- Where client lodges a complaint either directly with DSSBPL or through the Exchange relating to alleged unauthorized Trades being executed in his account.
- Where the account in under investigation by any regulatory body.
- As per direction of the Exchanges, SEBI or any other regulatory body.
- On written request received from the client and the same can be activated on the written request of the client only.

The Client account will be considered as inactive if the client does not trade for a period of 12 months. Calculation will be done at the beginning of every month and a written request has to be made by the client for reactivation of their account.

The trading account is closed in the trading software as well as the back office software.

The Client account can be closed on the written request of the client provided the client account is settled. In case, a client gives a request in writing not less than a month for closing his account, then the account is settled and the trading code is closed in our front and back office.

The client's request letter for closure is kept in our records. In future if the client seeks to re open his account with us, he will submit a new KYC form and execute necessary agreements.

I) De-registering a client :

DSSBPL shall be entitled to terminate the agreement with immediate effect in any of the following circumstances:

- If the action of the client are prima facie illegal / improper or such to manipulate the price of any securities or disturb the normal / proper functioning of the market, either alone or in conjunction with others.
- On the death / lunacy or other disability of the Client.
- If the client being a partnership firm / any other organization, has any steps taken by the Client and/ or its partners for dissolution or liquidation.
- If the Client suffers any adverse material change in his / her / its financial position or defaults in any other agreement with the DSSBPL.

- If the Client has made any material misrepresentation of facts, including (without limitation) in relation to the Security.
- If the Client is in breach of any term, condition or covenant of this Agreement.
- Any suspicious information found by DSSBPL in sites like CIBIL, world check, etc or if there is any commencement of a legal process against the client under any law in force.
- If the client forms a part of the list of debarred entities published by SEBI or http://www.un.org/sc/committees/ 1267/consolist and / or any action is taken by NSE / BSE / SEBI on the client.
- If the client is suspended from trading by any Regulatory authorities.

Client Acceptance of Policies and Procedures stated hereinabove:

I / We have fully understood the same and do hereby sign the same and agree not to call into question the validity, enforceability and applicability of any provision / clauses in this document under any circumstances whatsoever. These Policies and Procedures may be amended / changed unilaterally by the broker, provided the change is informed to me / us through any one or more means/ methods. I / we agree never to challenge the same on any grounds including delayed receipt / non- receipt or any other reason whatsoever. These Policies and Procedures shall always be read along with the agreement and shall be compulsorily referred to while deciding any dispute / difference or claim between me / us and DSSBPL before any court of law / judicial / adjudicating authority including arbitrator / meditator,etc

TARIFF SHEET / BROKERAGE SLAB

SEGMENT	DELIVERY (%)	MINIMUM (PAISA)	SQUARE OFF (%)	RISK CATEGORY
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(The above rates are exclusive of STT, Service Tax, Stamp Duty, SEBI Fee, Transaction Charges & other charges, if any, which will be separately charged as per applicable rates from time to time.)
(Please refer to Policy & Procedures - Clause C)

SIGNATURE OF THE CLIENT

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ANTI-MONEY LAUNDERING (AML) - COMBATING FINANCING OF TERRORISM (CFT) - WHAT YOU MUST KNOW - FAQS

Help us in preventing money laundering / terrorist financing...... Your assistance really matters us.

Ever wondered why the broker is asking you certain personal information which has hitherto never been called for ? Such information can include documents evidencing source of funds / income tax returns / bank records etc. by providing this information to the broker, at the time of account opening and subsequently as and when required, you are actually assisting the efforts in prevention of money laundering / terrorist financing. Here are the details, presented in the form of frequently asked question (FAQs) to let you know how.

What is Money Laundering?

Money Laundering is the process by which criminals attempt to hide and disguise the true origin and ownership of the proceeds of their criminal activities, thereby avoiding prosecution, conviction and confiscation of the criminal funds. The term Money Laundering is also used when the funds are used for terrorist financing, though the origins of the funds may be legitimate.

Money Laundering has required a global character that not only threatens security, but also compromises the stability, transparency, and efficiency of financial systems. Money Laundering techniques are becoming more sophisticated and complex with each passing day.

The objective of AML & CFT Program is to prevent financial intermediaries from being used as a tool for the purpose of money laundering and terrorist financing and to preserve the integrity of the Financial System.

In response to mounting concern over Money Laundering, the Financial Action Task Force on Money Laundering (FATF) was established by the G-7 summit in Paris in 1989 to develop a co-ordinated international response. One of the first tasks of the FATF was to develop Recommendations, 40 in all, which set out the measures national governments should take to implement effective anti-money laundering programmes.

How much money is laundered per year?

The IMF has stated in 1996 that the aggregate size of money laundering in the world could be somewhere between two and five percent of the world's gross domestic product.

Using 1996 statistics, these percentages would indicate that money laundering ranged between USD 590 billion and USD 1.5 trillion. However it must be said that overall it is absolutely impossible to produce a reliable estimate of

the amount of money laundered and therefore the FATF does not publish any figures in this regard.

How is Money Laundered?

In the initial - or placement - stage of money laundering, the launderer introduces his illegal profits into the financial system. This might be done by breaking up large amounts of cash into less conspicuous smaller sums that are then deposited directly into a bank account, or by purchasing a series of monetary instruments (cheques, money orders etc.) that are then collected and deposited into accounts at another location.

After the funds have entered the financial systems, the second - or layering - stage takes place. In this phase, the launderer engages in a series of conversions or movements of the funds to distance them from their source. The funds might be channeled through the purchase and sale of investment instruments, or the launderer might simply wire the funds through a series of accounts at various banks across the globe. This use of widely scattered accounts for laundering is especially prevalent in those jurisdictions that do not co-operate in anti-money laundering investigations. In some instances, the launderer might disguise the transfers as payments for goods or services, thus giving them a legitimate appearance.

Having successfully processed his criminal profits through the first two phases the launderer then moves them to the third stage - integration - in which the funds re-enter the legitimate economy. The launderer might choose to invest the funds into real estate, luxury assets or business ventures.

Where does money laundering occur?

Money laundering can occur practically anywhere in the world. Generally, Money Laundering tend to seek out countries or sectors in which there is a low risk of detection due to weak or ineffective anti-money laundering programmes.

How does money laundering affect business, economic development & society at large?

Money Laundering damages the integrity of the financial institution, entire society and undermines democracy and the rule of the law as it rewards corruption and crime.

There is a damping effect on foreign direct investment when a country's commercial and financial sectors are perceived to be subject to the control and influence of organised crime. Fighting Money Laundering and terrorist

VOLUNTARY

financing is therefore a part of creating a business friendly environment which is a precondition for lasting economic development.

The possible social and political costs of money laundering, if left unchecked or dealt with ineffectively, are serious. Organised crime can infiltrate financial institutions, acquire control of large sectors of the economy through investment, or offers bribes to public officials and indeed governments.

The economic and political influence of criminal organisations can weaken the social fabric, collective ethical standards, and ultimately the democratic institutions of society.

How does fighting money laundering help fight crime?

Targeting the money laundering aspect of criminal activity and depriving the criminal of his ill-gotten gains means hitting him where he is vulnerable. Without a usable profit, the criminal activity will not continue.

What should individual governments be doing about it?

A great deal can be done to fight money laundering, and indeed, many government have already established comprehensive anti-money laundering regimes. These regimes aim to increase awareness of the phenomenon-both within government and the private business sector-and then to provide the necessary legal or regulatory tools to the authorities charged with combating the problem.

Some of these tools include making the act of money laundering a crime; giving investigative agencies the authority to trace, seize & ultimately confiscate criminally derived assets; and building the necessary frameworks for permitting the agencies involved to exchange information among themselves and with counterparts in the countries.

What are local regulations on AML/CFT?

- a) Prevention of Money Laundering Act, 2002 (PMLA) came in to force with effect from july 01, 2005 read with the prevention of Money Laundering (Amendment) Act, 2009.
- SEBI Guidelines on PMLA vide circular issued in January, 2006 followed by latest Master circular issued in February, 2010.
- c) Exchanges have also issued Guidelines on PMLA to be followed by all registered intermediary.

How is Money Laundering defined under PMLA 2002?

time. Fighting Money Launderley, and terrorist

Section 3 of the Prevention of Money Laundering Act

(PMLA) 2002 defines the "Offence of Money Laundering. as:

"Whosoever directly or indirectly attempts to indulge or knowingly assists or knowingly is party or is actually involved in any process or activity connected with the proceeds of crime and projecting it as untainted property shall be guilty of the offence of money laundering."

"Proceeds of crime" has been defined in Section 2 of the PMLA as the property derived or obtained directly or indirectly by any person, as a result of criminal activity relating to a scheduled offence or the value of such property.

"Scheduled Offences", as per section 2 of PMLA, are specified in two parts of the schedule to PMLA. The value involved in offences specified in Part B should be Rs.30 lakhs or more.

Why KYC/AML Policy for Market / Intermediary?

SEBI has instructed all Market Intermediary to adopt a KYC/AML Policy

- To prevent criminal elements from using the Capital Marker for money laundering activities
- To enable the Broker to know/understand the customers and their financial dealings better, which in turn would help the Broker to manage risks prudently.
- To put in place appropriate controls for detection and reporting of suspicious activities in accordance with applicable laws/laid down procedures.
- d. To comply with applicable laws and regulatory guidelines.
- To take necessary steps to ensure that the concerned staff is adequately trained in KYC/AML procedures.

What are the obligations of Market Intermediary under PMLA 2002?

Section 12 of PML Act 2002, places certain obligations on every banking company, financial institution and intermediary, which include:

- a. Maintaining a record of prescribed transactions.
- b. Furnishing information of prescribed transactions to the specified authority (Financial Intelligence Unit-India (FIU-IND). NOTE: For reference, all are requested to go through SEBI master circular available at www.sebi.gov.in and also visit FIU site available at www.fiuindia.gov.in

- Verifying and maintaining records of the identity of its clients.
- d. Preserving records in respect of a, b, c above, for a period of 10 years from the date of cessation of transactions with the clients.

What is Financial Intelligence Unit-India (FIU-IND)?

Financial Intelligence Unit-India (FIU-IND) is a central, national agency, set up by Government of India on 18th November, 2004, responsible for receiving (and as permitted, requesting), analyzing and disseminating to the competent authorities, disclosures of financial information: (i) Concerning suspected proceeds of crime and potential financing of terrorism, or (ii) Required by national legislation or regulation, in order to combat money laundering and terrorist financing.

What are the transactions to be reported by Market Intermediary to Financial Intelligence Unit-India (FIU-IND)?

- All cash transactions of the value of more than Rs.10 lakhs or its equivalent in foreign currency.
- All series of cash transactions integrally connected to each other, which have been valued below Rs.10 lakhs

or its equivalent in foreign currency (excluding individual transactions below Rs.50,000/- in the reporting) where such series of transactions have taken place within a month and the aggregate value of such transactions exceeds Rs.10 lakhs.

- c. Counterfeit currency transactions.
- d. Suspicious transactions.

What are suspicious transactions?

Rule 2(1)(g) of PMLA-2002 defines suspicious transactions as:

A transaction whether or not made in cash which, to a person acting in good faith-

- a. gives rise to a reasonable ground of suspicion that it may involve the proceeds of crime; or
- appears to be made in circumstances of unusual or unjustified complexity; or
- appears to have no economic rationale or bonafide purpose; or
- d. gives rise to a reasonable ground of suspicion that it may involve financing of activities relating to terrorism.

Delite A	POL	ICY/DECLARATION ON AML/CFL BY DSSBPL
1.	AML Policy	We have in place written policy & procedure as per guidelines issued by SEBI / Exchange.
2.	Know Your Customer (KYC)	We have in place system for identification of our clients including KYC documentation.
3.	Maintenance of Records	We update the client profile on a regular basis.
4.	Screening against negative lists	We have in place record maintenance and retention procedures as prescribed. We screen the client database to ensure that it is not held by or linked to anyone included in the specified list.
5.	Risk Assessment	We have in place system to place clients into high, medium & low risk category and apply enhanced due diligence for clients that pose a higher risk.
6.	Clients of Special Category	We have in place policy to place clients of special category such as persons with political link, non-residents, Trusts, NGOs, closely held Companies, etc. in high risk category.
7.	Monitoring, Identification & Reporting of Suspicious Transactions	We have in place, systems and procedures for monitoring, detection and reporting of suspicious transactions to the relevant authorities.
8.	Audit	We are subject to inspection by SEBI/Exchanges. Additionally we are periodically audited by independent internal auditors who assess AML policies and procedures too.
9.	Designated Principal Officer	

Name of the Client :	mitterner ballyl	2/1	Client	Code :
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Laundering Act, 2002, or I/We declare that I/We fall us (choose the relevant categor O Non resident Client O Politically Exposed Person O Non face to face client O Companies having close to O Trusts, Charities, Non-Go O Clients in high risk countr	under Clients of Speci y as under): O High ns O Colients Gramily shareholdings overnmental Organisaties where existence /	ial Category as defined in the Net-worth Clients mpanies offering foreign ents with dubious reputator for beneficial ownership ations (NGOs) and organia deffectiveness of money later 1 Own Funds [1]	exchange offerings tion as per public in	oney Laundering Act, 200 formation available etc.
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AUTHORITY LETTER FOR RUNNING ACCOUNT

VOLUNTARY

DHAN STOCK & SHARE BROKERS PVT LTD

DDMMY

Poddar Court Bldg., 18, Rabindra Sarani, Gate No. 3, 4th Floor, Kolkata 700001.

Dear Sir / Madam,

- I / We as the Client of Dhan Stock & Share Brokers Pvt Ltd for trading in Capital Market and/or Futures & Options of National Stock Exchange of India Limited (NSE) / Bombay Stock Exchange Limited (BSE), do hereby authorize Dhan Stock & Share Brokers Pvt Ltd (Member: NSE & BSE) for the following:
- 1. In order to facilitate my / our smooth trading operations, to maintain a running account, instead of settlement to settlement clearance of funds /securities due to me /us. In this regard, I have been informed about the SEBI circular no. MIRSD/SE/Cir-19/2009 dated December 3,2009. I have read and understood the same. I hereby authorize DSSBPL to maintain a running account in all segments across the exchanges (NSE/BSE)
- 2. The payout of funds / securities may be retained by DSSBPL and no interest shall be payable by DSSBPL on such retention. I / we further agree that DSSBPL shall not be liable for any claim of loss or profit or for any consequential, incidental, special or exemplary damages, caused by retention of such securities / funds under this agreement or otherwise.
- 3. I/we may be trading in derivatives segments and/or cash segments of NSE and/or BSE and hence have obligations under various accounts with DSSBPL. In this regard I/we hereby authorize DSSBPL to act at its discretion of adjusting any credit balance under my/our various accounts against the debit in any account across segments/exchanges, without taking any further instruction from me/us. I/we also agree/understand that there shall be no inter-client adjustment for the purpose of settlement of running account.
- 4. I / we hereby further authorize DSSBPL to hold and retain the said funds / securities until a request for the same is made by me / us, subject to the condition that sufficient margin in respect of my / our continued trading, across the exchange and / or across the segments of the exchanges are available with DSSBPL. I/we further authorize DSSBPL to keep my/our shares purchased through it, in its margin account and to deliver and/or adjust said shares against our sales in subsequent settlements i.e. inter transferring the shares from one settlement to another settlement in various segments across Exchanges, unless DSSBPL receives any verbal or written instruction from me/us to deliver the same to my/our Depository Account. Similarly, I / We authorize DSSBPL to issue a cheque against our fund pay out only after getting an instruction from me/us. Otherwise the same will remain with DSSBPL against my/our margin obligation towards Capital Market Segment and / or F&O Segment.
- 5. I/we authorize DSSBPL to set off a part or whole of the margin deposited by me/us against any of my/our dues, by appropriating relevant amount of funds or by sale of securities which form part of margin.
- 6. The instructions/ authorizations made by me/us as above are revocable and can be revoked/ withdrawn at any time by giving a notice in writing by me/us.
- 7. I/we agree that (a) in respect of derivatives market transactions, DSSBPL may retain the requisite securities/ funds on settlement date to take care of any margin obligation arising in next 5 days, calculated in the manner specified by the exchange, (b) in respect of cash market transactions, DSSBPL may retain entire pay-in obligations of funds & securities due from me/us as on the date of settlement and for next day's business, DSSBPL may retain funds/securities/margin to the extent of value of transactions executed on the day of such settlement.
- 8. I/we hereby authorize DSSBPL to pledge my/our Securities / Funds (Collaterals) as margin with the Clearing Corporation(s) of the Exchange(s) towards my/our margin / exposure requirements.
- 9. I/we authorize DSSBPL to transfer the funds / securities lying in my / our credit within one working day of the request if the same are lying with DSSBPL and within three working days from the request if the same are lying with the Clearing Corporation(s) of the Exchange(s).
- 10. I/we agree that fund given towards collaterals / margins in form of Bank Guarantee (BG) / Fixed Deposit Receipts (FDR's) may not be periodically settled.
- 11. The actual settlement of funds and securities shall be done by DSSBPL at least once in

] A CALENDAR QUARTER / [] A CALENDER MONTH (strike out whichever is not opted).

Further I /we confirm that I/we will bring to the notice of DSSBPL any dispute arising from the settlement of account or settlement so made in writing within 7 workings days from the date of receipts of funds /securities or settlement of account or statement related to it, as the case may be at DSSBPL's registered office.

SIGNATURE OF THE CLIENT

DECLARATION / LETTER OF UNDERSTANDING

VOLUNTARY

To,

DHAN STOCK & SHARE BROKERS PVT LTD

DDMMYYYY

Poddar Court Bldg., 18, Rabindra Sarani, Gate No. 3, 4th Floor, Kolkata 700001.

Dear Sir / Madam,

I / We as a Client of Dhan Stock & Share Brokers Pvt Ltd for trading in Capital Market and/or Futures & Options of National Stock Exchange of India Limited (NSE) / Bombay Stock Exchange Limited (BSE) hereby authorize Dhan Stock & Share Brokers Pvt Ltd (Member: NSE, BSE) for the following:

- I/We hereby authorise DSSBPL not to provide me Order Confirmation / Modification / Cancellation Slips and Trade
 Confirmation Slips to avoid unnecessary paper work. I/We hereby request DSSBPL to kindly accept my/our mandate
 holder's verbal orders/instructions in person or over phone and execute the same. I/We shall get the required details
 from the contract notes issued by DSSBPL. I/We understand the risk associated with placement of verbal orders and
 accept the same. I/We shall not disown orders under the plea that the same was not placed by me/us.
- I/We indemnify DSSBPL and undertake to keep DSSBPL indemnified against all losses, damages, actions which DSSBPL
 may suffer or face, as a consequence of adhering to and carrying out my/our orders placed verbally. In case I/we wish
 to withdraw this consent I/we shall inform DSSBPL in writing and get the same acknowledged by DSSBPL at least one
 week in advance from the date of such withdrawal.
- 3. Trading on all Exchanges is in electronic mode, based on connectivity through various media such as VSAT, Leased line, ISDN, Modem and VPN, as well as through a combination of technologies and computer systems to place and route orders. I/we understand that there exists a possibility of communication failure or system problems or slow or delayed response from systems or a trading halt, or any such other problem/glitch which may result in DSSBPL not being able to establish/provide access to the trading system/network, which may be beyond DSSBPL's control and may result in delays in processing of buy or sell orders either in part or in full. I/we shall be fully liable and responsible for any such problems/fault and shall not make any claims on DSSBPL for the same.
- 4. I/We agree not to hold DSSBPL liable or responsible for any delay or default in performance of DSSBPL's obligations due to contingencies beyond DSSBPL's control, such as fire, flood, civil commotion, earthquake, riots, war, strikes, failure of systems, failure of internal links, government/regulatory actions or any other contingencies beyond DSSBPL's control.
- All fines/penalties and charges levied upon DSSBPL due to my/our acts/deeds or transactions may be recovered by DSSBPL from my/our account.
- Any queries related to securities delivered by DSSBPL would be brought to the notice of DSSBPL within seven days of
 the receipt of such securities in my / our Demat Account. Otherwise it can be presumed that I / we have checked all the
 securities received by me / us and that they are good as per the prevailing norms.
- I/We hereby undertake to extend all co-operation to DSSBPL in their endeavour towards compliance with Anti-Money
 Laundering norms, and to not hold DSSBPL legally liable in any manner whatsoever towards the same.
- I/We understand that information about me/us and my/our transactions may be reported by DSSBPL to FIU/concerned authorities/regulators without any intimation to me/us and have no objection to the same.
- I/We hereby reconfirm and accept all the terms and conditions mentioned hereinabove.
- 10. DSSBPL is hereby advised to keep these instructions in force unless specifically informed by me / us in writing.

SIGNATURE OF THE CLIENT

CONSENT LETTER FOR DIGITAL COMMUNICATION	VOLUNTARY
To, DHAN STOCK & SHARE BROKERS PVT LTD Poddar Court Bldg., 18, Rabindra Sarani, Gate No. 3, 4th Floor, Kolkata 700001.	DDMMYYYY
Dear Sir / Madam,	
Sub: CONSENT LETTER FOR RECEIPT OF ECN, DAILY MARGIN STATEMENT & OTHER DIGITAL	AL DOCUMENTS
 I/ We hereby give my/ our consent to receive Contract Notes / Trade Confirmation of the bills and /or Margin Statement and /or Account Statement and /or Notices and /or Circul /or such other correspondences and/ or documents in electronic form (Strike out was reference to SEBI circular no. MRD/Dop/SE/Cir-20/2005 dated September 08,2005 duly digital signature as specified in the Information Technology Act, 2000 and the Rules may following email id(s): 	lars and /or amendments and whichever is not opted) with y authenticated by means of a
Email Id :	9
Alternative Email Id :	
2. I/we hereby agree that Dhan Stock & Share Brokers Pvt Ltd shall fulfil their legal obligated are sent electronically to the above email id(s). I/ We agree that DSSBPL will not be responded ocuments sent via electronic delivery due to change of email address / corresponded aforesaid. I / We also agree that DSSBPL shall not take cognizance of out-of-office / outshall be deemed to have received such electronic mails. I/We agree that the log repositivare(s) shall be a conclusive proof of dispatch of such documents to me /us and such mean receipt by me/us and shall not be disputed by me/us on account of any non-rereason whatsoever. I/We am/are also aware that copies of such documents including coon the official web-site of DSSBPL, for which I will be provided with a User ID and Passw documents by mail, I/We shall intimate the same to DSSBPL immediately in writing. In facility, I shall inform DSSBPL in writing at least one week in advance from the date of such documents.	consible for late /non-receipt of dence address as mentioned of-station auto replies. I / We corts of DSSBPL's dispatching the dispatch shall be deemed to deceipt/delayed receipt for any entract notes are also available word. In case of non receipt of the case I wish to withdraw this
 I/ We hereby agree that non-receipt of bounced mail notification by DSSBPL shall amounted and other documents at above mentioned email id(s). In case DSSBPL received DSSBPL is obliged to send the Physical Contract Notes and other documents within prescription. 	es bounced mail notification,
 I/We shall ensure that the above mentioned email ID(s) are kept valid and any change is communicated to DSSBPL in writing. DSSBPL shall verify the same and confirm to me /us 	
	Thanking you,

SIGNATURE OF THE CLIENT

Yours faithfully,

DI	CLARATION FOR MOBILE NUMBERS	VOLUNTARY
To,	SWI HAZLINA ULI	
Poddar Court Bldg., 18, Rabindra	Sarani, Gate No. 3, 4th Floor, Kolkata 700	D D M M Y Y Y Y
Dear Sir / Madam,		
I / We,	Calability in income a substant died	having PAN No.
do hereby declare that my/our	Mobile Number is	. Further, I/We giving me any information / alert / sms / call.
security(s) according to my / ou suffered by me/us on account of	r financial strength / capabilities and sh	raking a call and execute trade in the identified all not hold DSSBPL responsible for any loss des in pursuance of the SMS alert(s) and / or ntioned statement is true and correct.
		Thanking you,
		Yours faithfully,
		P
		SIGNATURE OF THE CLIENT
LETTER IN CASE TRADING	ACCOUNT IS TO BE MAPPED WITH JOIN	T BANK ACCOUNT VOLUNTARY
To, DHAN STOCK & SHARE BROKERS Poddar Court Bldg., 18, Rabindra	PVT LTD Sarani, Gate No. 3, 4th Floor, Kolkata 700	D D M M Y Y Y Y
This is with reference to applicatio	n for opening of trading account / the trad	ling account code opened by Mr.
linked to the abovementioned tra	ding account is in the joint names of	(name of bank) proposed to be as the first
We hereby confirm that we have r trading account. We also confirm	that we are aware that transfer of fund	aid bank account with the above mentioned ds shall be effected to and from the above of such funds, towards transaction in the said
Yours Faithfully,		
dightled week	70	-
D	B	8
SIGNATURE OF THE CLIENT	SIGNATURE OF THE CLIENT	SIGNATURE OF THE CLIENT
Note: Please enclose self attested si	gnature proof of all the account holders.	

ELECTRONIC PAYOUT REC	QUEST VOLUNTARY
To, DHAN STOCK & SHARE BROKERS PVT LTD Poddar Court Bldg., 18, Rabindra Sarani, Gate No. 3, 4th Flo Dear Sir / Madam,	D D M M Y Y Y Y Y Or, Kolkata 700001.
	able the transfer of funds payable to me/us against sale of
Bank :	Branch :
Type of Account : Savings Current	MICR No.:
□ NRE □ NRO □ Others (Specify)	A/c. No. :
Copy of cheque must be enclosed.	IFSC CODE (RTGS / NEFT)
 transfer the funds against payments due to me into the above by me/us. It is also agreed by me/us that the above facility is be discontinued/withdrawn by DSSBPL at its discretion at an 1. The transfer of funds to my/our bank account will contideclaration to DSSBPL. 1/We shall review, upon receipt, all transfers of funds me not received in my/our account on the scheduled date failing which it shall be assumed that the funds have been manner thereafter for the same. 	tinue to be governed by the terms and conditions as per my lade into the aforesaid bank account. In case fund payment is then I/We will notify the same to DSSBPL within two days, an credited to my account and DSSBPL shall not be liable in any accomplete or incorrect information provided by me/us, I/we
4. All charges levied by Bank for the said facility shall be bor	
	SIGNATURE OF THE CLIENT
Section 1 Section 1	33

AUTHO	DRITY TO PLACE INSTRUCTIONS	WITH DSSBPL ON MY/OUR BEHALI	F VOLUNTARY
	ARE BROKERS PVT LTD , 18, Rabindra Sarani, Gate No. 3,	4th Floor, Kolkata 700001.	DDMMYYYY
일을 열리하는 다양하는 사람들이 가장 마음을 하셨다.	그 마음 이 없는 것이 없는 것이다.	specimen signatures are appended urities and contracts on any exchang	[1] 독일등이하드(4] [1명 (1명) - [1명] - [1명] [1명] - [1명] - [1명] [1명] - [1R] -
SL. NO.	NAME	MOBILE NUMBER	SPECIMEN SIGNATURE
			SIGNATURE OF THE CLIENT
AUTHO	RITY TO SIGN, EXECUTE AND OR	/ ACKNOWLEDGE ANY DOCUMEN	NT VOLUNTARY
Poddar Court Bldg. I/We hereby author		4th Floor, Kolkata 700001. specimen signatures are appended is and Statement of Accounts etc on	
	NAME	MOBILE NUMBER	SPECIMEN SIGNATURE
SL. NO.	NAIVIE	MODILE NOWIDER	SPECIIVIEN SIGNATORE
			ATT COMMENT OF THE PARTY OF THE
and our lines of			SIGNATURE OF THE CLIENT
	BANK VERIFICAT	TION LETTER	VOLUNTARY
	ARE BROKERS PVT LTD , 18, Rabindra Sarani, Gate No. 3,	4th Floor, Kolkata 700001.	DDMMYYYY
resident of (full a	ddress)	of the Client) ngs/Current Bank Account No	
		d	
with our	b	ranch since	His / her /
their specimen sign	ature(s) and photograph(s) as per	the specimen recorded with us is be	eing attested below:
Name of the First H	Holder		
Signature	E.		
Name of the Secon	d Holder		
Signature		Cionad in	my presence and attested
Name of the Third	Holder		Branch Manager
Signature			of Branch Manager the Bank
		01	

DECLARATION BY SOLE PROPRIETORSHIP / PARTNERSHIP FIRM	FORMATS
To, (To be given on the Letterhead) DHAN STOCK & SHARE BROKERS PVT LTD Poddar Court Bldg., 18, Rabindra Sarani, Gate No. 3, 4th Floor, Kolkata 700001.	D D M M Y Y Y
Dear Sir / Madam,	Control of the Contro
I/We refer to the trading account opened with you in the name ofdeclare and authorise you as under :	and
I/We recognise that a Beneficiary Account cannot be opened with a depositor Proprietorship / Partnership Firm as per Depository Regulations. To facilitate the openity with you and for the purpose of completing the share transfer obligations pursuathorise you to recognise the DP Client ID with Depository	peration of the above trading account suant to the trading operations, I/we
having DP ID opened in the name of the undersigned who firm.	o is the Sole Proprietor / Partner of the
I/We agree that the obligation for shares purchased and/or sold by the firm will transfers to/from the above mentioned account. I/we recognise and accept transaccount as completion of obligations by you in respect of trades executed in the trades.	ling account of the firm.
whatsoever in future against DSSBPL for affording credit of such cheques/demand	y Sole Proprietorship / our Partnership DSSBPL I/we shall not lay any claim I drafts issued from my individual / our
joint account, credit of which has been provided by DSSBPL to the account of my	Proprietorship / our Partnership Firm
M/s	_ , , ,
The state of the s	Thanking You,
Appellment with a comment at the constitution for the constitution of the constitution	Yours Faithfully,
THE RESIDENCE OF THE PARTY OF T	
	SIGNATURE OF THE CLIENT
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	A DI WAKIN O VEE CO	ENERS IN CASE OF HUF ACCOU	
	(To be given on the		
IAN STOCK & SHARE BI	ROKERS PVT LTD	All Floor Kelkets 700001	DDMMYYYY
ddar Court Bldg., 18, Ra	abindra Sarani, Gate No. 3,	4th Floor, Kolkata 700001.	
ear Sir / Madam,			·
WHEREAS the Hindu	Undivided Family of	at	is carrying on business in the firm
name and style of			Trading Account with Dhan Stock &
		L - III Ma undersigned here	shy confirm and decide that we are
Share Brokers Pvt Ltd	(nereinatter referred as livi	mily and that	is the present Karta of
the said joint family			
	rs of the H.U.F. firm are carri	ed on mainly by the Karta	to be sutherise the Kart
on behalf and in th	ne interest and for the bi	enemit of all the co-parcents	. We hereby authorise the Karta o deal on Capital Market Segment
Futures and Options S	Segment or any other segme	ent that may be introduced by NS	SE/BSE in future and the said Tradin
Member is hereby au	thorised to honour all instru	ctions orai of writteri giveri by im	is authorised t
Mr. / Mrs	t the dead	ments and/or otherwise deal th	rough the Member on behalf of the
sell, purchase, transf	er, endorse, negotiate docu	. He is all	so authorised to sign, execute an
H.U.F.	ions undertakings agreem	- nes and other requisite docum	ents, writings and deeds as may b
doemed necessary of	expedient to open account	and give effect to this purpose. V	We are, however, jointly and severall
responsible for all lia	bilities of the H.U.F. firm to th	ne Member and agree and confir	rm that any claim due to the Members and also from the estate of the sai
joint family including	the interest thereon of ever	y co-parcener of the said joint la	mily, including the share of the mind
co-parceners, if any.		face shange that may occur in t	he Kartaship or in the constitution on the Member which shall be binding o
the said joint family	or of the said H.U.F. firm and	until receipt of such hotice by c	shall however, continue to be liable
the said joint family of the said joint family	or of the said H.U.F. firm and and the said H.U.F. firm and	I on our respective estates. We	shall, however, continue to be liab F firm in the Member's books on the
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FORMAT OF AUTHORITY LETTER IN FAVOUR OF MANAGING PARTNER / (S)

(To be obtained on Pre-printed Letter Head of the Firm)

	- EC: L		(office
address)	(City)	(state)	hereby authorise Mr. / Ms
		And Mr. / Ms	to
			behalf of the firm M/s
			Stock & Share Brokers Pvt Ltd for sale and
			nent and or Futures and Options Segmen
or any other segment that m	nay be introduced b	y NSE/BSEin future. He/She/The	y is/are authorised on behalf of the firm to
deal in equities, derivatives	, debentures, debt	products and the said Trading M	lember is hereby authorised to honour al
nstructions oral or written,			
			a .
Mr. / Ms		and Mr. / Ms	is,
are authorised to sell, pure	chase, transfer, en	dorse, negotiate documents an	d/or/otherwise deal through DSSBPL or
behalf of the firm M/s	83 VQ - A7	8	He/She/They is/are
also authorised to sign, exec	cute and submit suc	ch applications, undertakings, ag	reements and other requisite documents
writings and deeds as may b	e deemed necessar	ry or expedient to open account a	and give effect to this purpose.
However any partner / aut	horised signatory(i	es) can issue from bank account	(s) in favour of DSSBPL for credit to Share
reding assount of the firm	with DSSRPI even	though his/their signatures may	not be available on the records of DSSBPL
trading account of the firm	with 033brt, even	t of partnership firm or from inc	lividual account, the said amount so give
These cheques may either t	be from the accoun	it of partnership him of from mo	ilvidual account, the said annount so Bire.
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shall be solely / exclusively f	or the account of th	e firm maintained with DSSBPL.	
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(To be given on the letter head of Corporate / Trust)

				THE BOARD OF DIRECTORS / TRUSTEES OF / TRUST AND HAVING ITS REGISTERED
			_ = ===================================	7 TROST AND HAVING ITS REGISTERED
HELD ON_		20	AT	A.M./P.M
for the purp	ose of dealing in Equities, F& orised to honour instructio	&O Contracts, Debentures	Debt & Ot	& Share Brokers Pvt Ltd member of NSE, BSE hers Products and the said Member be and is ne Company/Trust by any of the under noted
SI. No.	Name		Design	ation
1			-	
2				
	thorised to sell, purchase, ehalf of the Company/Trust		ate and/or	otherwise deal with/through deal through
RESOLVED	FURTHER THAT Mr.			and/or
resolution.	CURTHER THAT, the Commo	on Seal of the Company b	ne affixed, v	wherever necessary, in the presence of any
FOR		LIN	NITED	
Chairman/C	Company Secretary / All Trus	stees		
Specimen Si	gnatures of the Authorised I	Persons		
SI. No.	Name		Specim	nen Signatures
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				MAN/COMPANY SECRETARY/ALL TRUSTEES
			THE STATE OF	

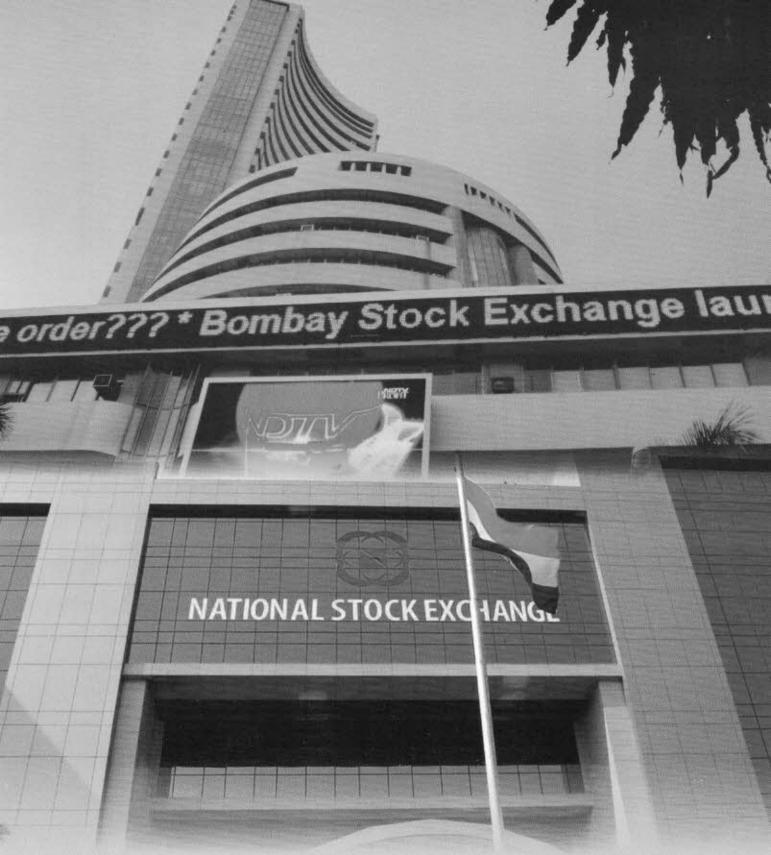
(On the Letter Head of t		0/ -/ 61
Name of the Shareholders	No. of Shares	% of Shares
A. Promoter Shareholders Holding more than 5%		
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3.		
4.		
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7.	metics of the	
8.		
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10.	of promise product of	A- 150
B. Non-Promoter Shareholders Holding more than 5%		
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2.		
3.	and the second of	3004
4.		
5.		
C. Other (holding less than 5%)		
Total		100%

DHAN STOCK & SHARE BROKERS PVT LTD

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the Control of the Co	
Го,	
DHAN STOCK & SHARE BROKERS PVT LTD Poddar Court Bldg., 18, Rabindra Sarani, Gate No. 3, 4th Floor, Kolkata 700001.	
Dear Sir / Madam,	
Ref. : Acknowledgement for the receipt of documents	
This is to acknowledge the receipt of a copy of the following documents viz.,	
 A copy of Client Registration Form (KYC), duly executed 	
Policies & Procedures	
 Rights & Obligations (Separately - Part B) 	
Risk Disclosure Document (Separately - Part B)	
 Guidance Note (Separately - Part B) 	
Literature on Anti-Money Laundering - Combating Financing of Terroris	sm (Separately - Part B)
 A copy of other documents executed by me as a Client. 	
I/We also acknowledge the receipt of your letter advising me/us about	
and the Handan was	
Noting of my e-mail ID for Electronic Communication.	
Thanking You,	
Yours Faithfully,	
tours raidinary,	
A Committee of the Comm	
SIGNATURE OF THE CLIENT	
40	
40	THE REST OF THE PERSONS
ACKNOWLEDGEMENT RECEIPT	
From	
DHAN STOCK & SHARE BROKERS PVT LTD	DDMMYY
Poddar Court Bldg., 18, Rabindra Sarani, Gate No. 3, 4th Floor, Kolkata 700003	
Received the application from Mr. / Ms	as the sole
holder alongwith and	The state of the s
	nt Code will be intimated to you sh
second and third holder respectively for opening a account. Your Unique Clien	
second and third holder respectively for opening a account. Your Unique Client Please quote the Unique Client Code allotted to you in all your future correspondent.	oondence.

ACKNOWLEDGEMENT

FORM CHECKED BY		
Name :	Signature :	Date :
AUTHORISED & APPROVED BY		
Name:	Signature :	Date :
BACK OFFICE CODE FED BY		
Name :	Signature :	Date :
BACK OFFICE CODE CHECKED BY		
Name :	Signature :	Date :





DHAN STOCK & SHARE BROKERS PVT LTD

Registered & Correspondence Office

Poddar Court Building, 18, Rabindra Sarani, Gate No. 3, 4th Floor, Kolkata 700001.

Tel.: +91 33 3985 0030 - 35 / 0037 - 38.

Fax: +91 33 2225 1440.

E-mail: info@dhanstock.com